

Measuring Success: Increasing operational efficiencies through zoning systems & batch picking



A major improvement in operational efficiency involved the zoning system implemented in conjunction with the batch picking capabilities of the Loc@te IT system.

With its previous IT platforms and operating processes, when a customer submitted a service request to retrieve items from storage, an order specific picking slip would be produced, detailing all items to be retrieved for the work order.

Because of the dynamic storage system which allowed any box to be stored in any given storage location, in order to retrieve all items for a specific work order, Record Centre staff had to travel considerable distances between picks.

The move to Moorebank saw the implementation of a batch-picking system.

Ausdoc has now “zoned” the Record Centre with staff working in particular designated areas. The new IT platform is able to aggregate all customer orders, split these into various zones, and produce picking lists in a logical location sequence. With in-rack workstations, Ausdoc is able to send batch picking lists to specific workstations. From there, the specific work order information is downloaded into individual barcode scanners.

The consolidation of all of those batch picks into the individual customer orders is now done at the point of dispatch, rather than the point of picking.

RF is not suitable for this application; the signal gets interrupted due to the storage density.

Contact

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